

Acute Care Hospitalization Process/Goals/Objectives

- Process:
1. Select Target Outcome
 2. Care Investigation
 3. Identify Problem Area
 4. Develop an Action Plan
 5. Implement an Action Plan
 6. Monitor Plan

- Goal:
1. Successfully lower the acute care hospitalization/emergent care rate to be equal to, or lower than the national average.

- Objectives:
1. Use OBQI to identify problem outcome.
 2. Use QBQM to identify points related to problem outcome.
 3. Investigate and analyze hospital/ER usage.
 - a. Identify appropriate usage for hospital/ER.
 - b. Use “online RN” or SNU before hospital/ER.
 - c. Provide guidelines for hospital/ER usage.
 - d. Ask MD to lower number of medications/change with clinic visit.
 4. Get staff to “buy in.”
 5. Get outside agencies to “buy in.”